



Dear Will County Resident,

Will County has worked to provide safe and accessible transportation to those who have the greatest mobility needs. With our new Access Will County Dial-a-Ride service, we are expanding our ability to provide residents with transportation to more areas than ever before! Our newly expanded service is covering a larger footprint and is also empowering users to reach all of Will County and beyond.

Access Will County Dial-a-Ride is available to seniors and people with disabilities in our service area, offering access to anywhere within Will County, one mile outside of our service area, and parts of southern Cook County. I'm proud that we've been able to work with both Pace and our local partners to expand this service and offer safe, reliable transportation to all our residents.

If you are or someone you know is in need of a ride, please contact Colin Phillips, our mobility manager, at **(815) 774-6346** or via email at colinphillips@willcounty.gov.

Sincerely,


Jennifer Bertino-Tarrant

GET ACCESS

ELIGIBILITY

Will County residents aged 60+ or living with disabilities are eligible to join if they live in one of the following participating townships:

Channahon
Crete
Custer
Florence
Frankfort
Green Garden
Manhattan
Monee

Peotone
Plainfield
Reed
Washington
Wesley
Will
Wilmington
Wilton

REGISTRATION

If you are interested in registering, contact the mobility manager, Colin Phillips, at **(815) 774-6346** or colinphillips@willcounty.gov to learn more.

SCHEDULING A RIDE

Call **(800) 244-4410** to schedule your ride. Vehicles operate Monday – Friday 8 a.m. to 5 p.m. The call center is available Monday – Friday 6 a.m. to 5 p.m.

VISIT OUR WEBSITE

www.willcounty.gov/access

ISSUES WITH YOUR RIDE?

Contact **Pace Customer Relations** for emergencies, questions and/or concerns at **(847) 364-7223**.

Management Project is partially funded through NEIL Age Guide and a RTA pass-through grant of Section 5310 New Freedom funding from the FTA. Seniors will not be denied a ride due to unwillingness or inability to pay. Any person who believes she or he has been affected by any discriminatory practice under Title VI may file a complaint form through our website.



access



WILL COUNTY

DIAL-A-RIDE



TRANSPORTATION SERVICES FOR



Senior Citizens (60+)



Residents with Disabilities



www.willcounty.gov/access

access WILL COUNTY DIAL-A-RIDE



WHO IS ELIGIBLE FOR THE PROGRAM?

Residents who live within Will County are eligible for services if their township is participating and if they meet any of the following criteria:

- **Senior Citizens** (60 years of age and older)
- **Residents with a disability**



SCHEDULING AND REGISTRATION

MONDAY - FRIDAY 8 A.M. TO 5 P.M.

Weekend and Holiday hours are not available.

When scheduling a ride, call Monday - Friday between 6 a.m. to 5 p.m. at **(800) 244-4410** at least 1 day and up to 7 days in advance.

WANT TO REGISTER?

Contact the mobility manager, Colin Phillips, at **(815) 774-6346** or colinphillips@willcounty.gov to learn more.



HOW TO PREPARE FOR YOUR RIDE.

1. Pack an adequate supply of medicine, oxygen, insulin, inhalers, etc. just in case an unexpected occurrence arises.
2. Be ready a few minutes early to allow time for assistance to the bus.
3. Plan ahead! Limit your packages.*

* Only two packages (not including your purse) can be carried onto the bus.



SUGGESTED DONATIONS

WITHIN YOUR TOWNSHIP

\$2 one-way or \$4 round-trip

OUTSIDE YOUR TOWNSHIP

\$4 one-way or \$8 round-trip.

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